



REINVENTING ACCESS

2019-2020 Annual Report



CHERYL SPACE, Library Director

What a difference a year makes. As Providence Community Library celebrated its tenth birthday on July 1, 2019, none of us could have anticipated the enormous changes to come. Following an excellent year of growth and innovation in 2018-2019, we were once again on track to beat our best ever figures in terms of attendance in 2019-2020. We saw a consistent increase of about 9,000 visits to library locations per month and our staff were excited to welcome so many new faces, as well as established library users, through our doors.

Then came COVID. When our doors closed in March, how would the Library continue to serve Providence?

The answer came from our dedicated & innovative staff... who harely skipped a heat as they created a spectacular lineup of virtual programs

who barely skipped a beat as they created a spectacular lineup of virtual programs, established helpdesks, and curated targeted information and resources for Providence residents. In April, PCL became one of the first libraries in Rhode Island to introduce curbside book pick-up services. As Rhode Island continues to negotiate the pandemic, Providence Community Library continues to adapt its services.

As Director, I am immensely proud of the many ways we continue to serve our community, in these most challenging of times.



2019-20 Providence Community Library Staff (pre-pandemic group photo)







PATRICIA RAUB, President, Board of Directors

The results of our community consultation campaign, More Hours for PCL, confirmed what we have long known – *that our library users want to spend a lot more time in their libraries*. While the pandemic forces us to delay our efforts to achieve this goal in the shorter term, the Board continues to relay the clear message to City, State and other funders: Providence residents love their community libraries.

We will keep advocating for additional

funding to deliver those much-requested additional hours, as well as for new resources to help expand and improve access to our services and programs. In summer 2020, we installed equipment to strengthen public WiFi service at all libraries, enabling more people to use the enhanced digital streaming services and virtual programming that are now so integral to our socially distanced lives.

I'm proud of Director Cheryl Space and her staff, who demonstrated flexibility and resourcefulness during a year with unprecedented challenges. I am also grateful to our library users, community partners, and all of the generous donors listed in this Report, many of whom generously responded to several fundraising appeals throughout the year.

To all of you who, in so many ways, help put the "community" in Providence Community Library, thank you. Without your help and support, our work would not be possible.

About our Board

Providence Community Library is governed by a Board of Directors consisting of 25 Directors.

Nine Directors serve as "Friends organizations" representatives, one for each of our nine neighborhood libraries. The Mayor of Providence appoints three Directors to the Board; two are members of the community and one is a member of the Mayor's staff. Three more community members are appointed, two by the City Council and one by the Governor of Rhode Island.

The Library's staff elects one representative to the Board. The nine remaining positions are elected by these sixteen Directors. The entire Board then elects four of its members to serve as officers.

Board of Directors (2019-20)

Patricia Raub, President (Friends of Wanskuck representative)

Tony Aguilar, Vice President (at-large)

Ellen Schwartz, Treasurer (at-large)

Rochelle Lee, Secretary

(Friends of Knight Memorial representative)

Anita Bench

(Friends of South Providence representative)

Kendra Brewster (at-large)

Avital Chatto (at-large)

Joan Dagle

(Friends of Washington Park representative)

Jordan Day (Mayoral Staff appointee)

Deborah Del Gais

(Friends of Mt. Pleasant representative)

André Herrera (City Council appointee)

Jean Lamb (at-large)

Joseph Morra (Staff representative)

Paige Raposa (at-large)

Pam Vogel (Governor's representative)

Gregory Waksmulski, Jr.

(Friends of Rochambeau representative)

Zachary Weinberger

(Fox Point Friends representative)

Cyndie Wilmot

(Friends of Olneyville representative)

Lynn Zagoudis-Eastridge

(Friends of Smith Hill representative)

In the midst of disruption, confusion and loss, we still found our way... together.



When her library closed in March due to COVID-19, *Duongrattha Siv*, clerk supervisor and sewing instructor at **Mount Pleasant Library**, used her crafting skills to make sought- after, reusable cloth masks. Making and donating hundreds of masks to others, she also created an instructional video, "How to Sew a Cloth Face Mask", which quickly became one of the most viewed programs on Providence Community Library's **YouTube channel**.

Normally I would not be able to donate, however, because of COVID 19 I was not able to go to a conference that I have attended for the last 34 years. I can not think of a better way to spend the amount I have saved up for the conference then to donate it to you. I pray that you exceed your expectations and are able to include more children. Many Blessings





Seiji Abe and his colleagues of our partner organization FabNewport, working in conjunction with the volunteer collaborative RI Rapid Solvers Group, set up a factory line of 3D printers at Rochambeau Library, manufacturing thousands of 3D-printed faceshields for front-line health workers in RI.

Many Providence students and their families found themselves in urgent need of library resources in the early weeks of the pandemic and PCL stepped up to help them.

On April 7, the Library began a limited curbside pickup and home delivery service in support of *Rhode Island Governor Gina Raimondo's* statewide Reading Challenge, later expanding it to all nine locations. Patrons warmly welcomed the services and staff fulfilled 425 requests for materials in the first few weeks alone. To provide more options for seniors, families with young children and those with pre-existing health conditions, we continued to offer curbside services after the libraries reopened.











Portrait subjects Melissa Husband, Beatrice Pulliam and Victoria Tolbert attended a special opening reception for "Inspirational Women" at Mount Pleasant Library and talked about their moving life experiences with an attentive audience. The traveling multimedia exhibit, developed by

the YWCA of Rhode Island, documented the voices, stories and portraits of Rhode Island women of achievement - and of color - and featured outstanding images by Providence Journal photojournalist, Kris Craig.

The exhibit was also hosted at Rochambeau and Wanskuck Libraries during its three-month tour.









A **Dorry** Story

Providence Community Library became the local R.I. Chapter of the California-based nonprofit Drag Queen Story Hour (DQSH) in 2019. Following its first highly successful Drag Queen Story Hour, a seasonal winter Story Time was held at the Graduate Hotel featuring LaDiva Jonz. PCL was delighted when DQSH won a Dorry, a local arts award, in the category "Reading Series of the Year."





Feria del Libro y Las Artes

de Providence Our fourth Feria del Libro Festival was bigger and better than ever. More than

600 visitors met at Providence College's Center at Moore Hall to celebrate multi-lingual Spanish and English literacy and arts through author readings, dance performances, workshops, film screenings and art exhibitions.

Opening remarks by RI Secretary of State Gorbea and Providence Mayor Elorza mentioned a crucial point:

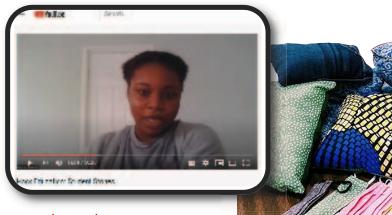
"Feria del Libro provides Latinx communities with a culturally affirming but all too rare opportunity to celebrate diverse arts and cultural traditions all in one place - and in Spanish."











Hack Education

"We are developing an education system by the students, for the students," said Deborah Adekunle, a PPSD student

referring to her work as part of the Hack Education coalition. This student work was showcased in a series of virtual events this summer as part of a collaboration between Make Your Life (MYL), Venture Cafe, United Way, RI Office of Innovation, and EduvateRI. The goal is to demonstrate the power of Place Based Education and ask the guestion noted (above right):



Life isn't one dimensional, explore your creativity, there are no limits".

Shell Shocked

Shell Shock World is the creation of Michelle Moreno.

PVD Young Makers Intern. Michelle developed Shell Shock during her time attending the MET School with start-up materials and equipment sponsored by PVD Young Makers. Michelle's passion for expression shows in her vibrant clothing design. She encourages everyone to pursue what they love.





" Why can't there be more opportunities for students

> to earn credit and credentials while

> > learning in the community and beyond the classroom?

PVD Young Makers provides Providence youths with access to both maker-space settings and trained teen mentors to create a unique, hands-on learning opportunity. Providence Community Library is a proud partner of this educational initative, along with FabNewport, Providence Public Library & Rhode Island Museum of Science and Art (RIMOSA).



Michelle has supported a number of PVD Young Makers initiatives and programs during her 2 years with us. She's been a peer mentor for students interested in fashion design and brand development.

This past summer, she partnered with youth-founded & youth-led organization GenZ: WWTL and created Shell Shock's Black Lives Matter clothing line. This line was modeled by the founding directors of Gen Z: WWTL Jaychele Nicole and Isabella James.





Graduates in Adverse Times

We are delighted to recognize the five students who diligently attended classes, studied in their spare time and passed the four tests required to earn a **GED** in Spanish during a suddenly curtailed 2019-2020 academic year. While the pandemic prevented us from holding a traditional, in-person graduation event, nothing can stop us from proudly sharing the images and inspiring words of some of our students here!

Daniel Perez (Dominican Republic)

Gracias a la biblioteca y a los profesores que imparten el curso del GED. Me siento una persona capacitada para seguir estudiando y continuar una carrera universitaria. Les agradezco de todo corazón, por toda la ayuda recibida.

Thanks to the library and the teachers who teach the GED course. I feel equipped to continue studying at the university level. I thank you with all my heart, for all the help I received.

Mónica A Campoverde (Ecuador)

Estoy muy feliz de obtener el GED atravez de este programa. El profesor fue muy respetuoso, profesional y nos ayudó mucho. Esto me ayudará a tener éxito en un futuro cercano a medida que elijo mi carrera y oportunidades futuras.

I'm very happy I was able to obtain my GED through this program. The teacher was very polite, helpful and professional with the class. This is going to help me succeed in the near future as I choose my career and future opportunities.

Marcos Miguel (Dominican Republic)

Obtener el GED me ha dado seguridad, confianza en mí mismo y la posibilidad de un futuro mejor. Gracias a la biblioteca por ofrecer este programa y de manera especial al profesor Hipólito Reyes.

Obtaining the GED has given me security, self-confidence and the chance for a better future. Thanks to the library for offering this program and especially to the teacher, Hipólito Reyes.

Claudia Paz (Guatemala)

Gracias a Dios y al apoyo de mi familia logré obtener el tÍtulo del GED. El cual me ayudará ha abrir las puertas del éxito. No importa la edad que tengamos, con esfuerzo y sacrificio lo podemos conseguir.

Thanks to God and my family's support I managed to obtain the GED certificate, which will help me to open the doors to success. No matter our age, with effort and sacrifice, we can achieve it.

Julia Orellana (Guatemala)

Obtener el GED fué un desafio y logro personal y familiar. Ahora tendré mejores posibilidades de studio y trabajo. Gracias a los que organizan las clases en especial al profesor.

Obtaining the GED was a challenge and personal and family achievement. Now I will have better possibilities for study and work. Thanks to those who organize the classes, especially to the teacher.





WANSKUCK

Maker activity has become so popular at Wanskuck that the library created a dedicated section of the building into a makerspace. Teen interns led activities to develop youthful business ideas into entrepreneurial initiatives. The library also initiated several outreach efforts to attract more students into the library from local schools.

MOUNT PLEASANT & OLNEYVILLE

We love our **Neighborhood ComicsFest**! This year's fabulous event was presented jointly by staff of Olneyville and Mount Pleasant and libraries event partners PVD Young Makers, The Wilbury Theatre Group, RISD, and Big Nazo. Many library users cannot afford to visit RI ComicCon

so our Neighborhood ComicsFest provides a way to connect youth and adults with local artists and build a sense of community. It's also a great excuse to dress as a superhero and have some fun!













Federal Hill



Knight Memorial serves a diverse population of library users, some of whom face challenges such as homelessness, domestic violence and addiction. Supporting our users with relevant services is an important part of the PCL's mission, so we were excited to collaborate with House of Hope and bring **Shower to Empower** on a weekly basis to the Library. The Shower to Empower mobile Unit is one of the many ways that House of Hope CDC 's caring staff and volunteers pursue a mission to prevent and end homelessness in Rhode Island. The Unit provides complimentary showers, haircuts and other

services to those without a place to call home. It also houses a small private space for consultations with a nurse.





SOUTH PROVIDENCE

South Providence Library had a very special visitor in March as **Chelsea Clinton** paid a visit to talk about her children's book, Start Now!, the elementary companion read to the 2020 Read Across RI choice, Rising: Dispatches from the New American Shore, by Elizabeth Rush. The Library was packed with several classes from local schools and all the students were very excited to meet the famous visitor. Thanks to the Rhode Island Center For the Book for inviting PCL and South Providence to host this exciting event.





ROCHAMBEAU

Rochambeau's first **Edible Book Festival** was originally planned as an in-person event, but Coronavirus forced staff to re-imagine it as a purely visual feast. Attracting 21 highly original entries and 350 votes to decide the winners, the Edible Book Festival proved that library events could still succeed even when staff and library users participated from home- as was the case for many weeks. First place was awarded to Jude Brody (11 years old) for "Jaws Cake".



SMITH HILL



Hope

Blackslone

PCL was selected to participate in Libraries Lead with Digital Skills, an initiative of the American Library Association and the Public Library Association, sponsored by Grow with Google, the tech company's economic opportunity initiative. PCL Digital Services Manager, Stephanie Shea, in collaboration with local staff member Jennifer Romans, received a \$1,000 grant to offer Google Digital Skills workshops to a local Work Opportunities Group and other Smith Hill Library patrons, providing

instruction about Gmail, Docs, Drive, Chrome and other in-demand apps. We are proud to report that PCL subsequently was selected as a Grow With Google Spotlight program and Stephanie received a further \$3,000 award for her work leading the workshops...

Congratulations, Stephanie!



FOX POINT



Fox Point Library's beautiful new **Community Mural** made its public debut in October. Painted on the wall surrounding the courtyard of Fox Point Library, the mural is a joint project of Fox Point Library and PVD Young Makers. Library users, local community members and businesses all contributed to the mural, which was designed by Fall River artist, Marina Katayeva. Adler's Design Center & Hardware generously contributed \$3,000 in paint supplies to the project.



WASHINGTON PARK

The Queer Umbrella class was initially created by PVD Young Maker intern Andrea Gonzalez and artist Fe Hope. Meeting at Washington Park, Andrea went on to develop the class to satisfy the wants and needs of 40 participating LBGTQ teens. Themes included safer sex, consent, healthy relationships, support, and personal growth. Students connected to the mom hugs movement, planned participation in Rhode Island Pride and explored issues of language and culture. A second Queer Umbrella Group was also established at Rochambeau.









PCL **Reads**



Retaining a sense of community online was one of the challenges met by **PCLREADS**, a PCL - wide virtual book club, established by Mount Pleasant's Lee Smith and Washington Park's Amy Rosa, as a direct response to the pandemic. PCLREADS quickly attracted large audiences of 70-80 participants to meetings that also featured live talks with popular authors Julia Alvarez and **Padma Venkatraman**

Lee later reflected:

"Oddly enough, the virtual environment, with everyone "together" on the Zoom screen, provided more of a sense of intimacy than would have happened at a similar event in a large auditorium.





PCL reaches 10, again

A new partnership is always something to celebrateand this year, PCL found a very special one in the form of NBC-1-WJAR's daytime lifestyle show, Studio 10.

In January 2020, Providence Community Library started to make regular studio (and later, Zoom) appearances, presenting a diverse selection of our services and upcoming programs to a television and internet audience in Rhode Island, South Massachusetts and beyond. As newcomers to TV, we are grateful to the friendly and gracious hosts, Meaghan Mooney and Lindsay Ladeluca, Co-host Artie Tefft, Director Doug Monahan, Photographer Ryan Pickering, Producer Meghan Kataya, and Booking Producer Kassi Kivisto for allowing us to share some of the creative and imaginative resources that our Library has to offer with a wider audience.







WiFi users just love us

Providing digital access is important to PCL's mission. A \$60,000 Community Development Block Grant enabled the Library to purchase and install Access Point units to maximize the range of its free public WiFi signals. Senior residents, young families and people at high risk due to health conditions will benefit especially from the boosted WiFi service, allowing them to access internet, enjoy the Ocean State Libraries eZone, streaming services Hoopla and Kanopy and virtual library programs on PCL's YouTube Channel without the requirement to enter buildings.



Stream- on with Expanded Service:

Following the successful launch of Kanopy in 2018-2019, which provides access to 30,000 of the world's best films, the Library added Hoopla, another versatile streaming app. Hoopla enables our library users to borrow additional movies, plus music, audiobooks, ebooks, comics and TV shows on their devices, wherever they are. When the pandemic closed libraries, we saw a huge spike in demand for new library cards, eBooks digital services and apps - to which we responded nimbly by providing access to new collections and adding more free digital credits on every card member's account.

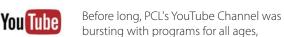


Virtually, Everyone!



When buildings closed, librarians picked up their phones and went virtual! PCL blazed a trail in developing online programs as other Rhode Island libraries asked for advice and followed the model.











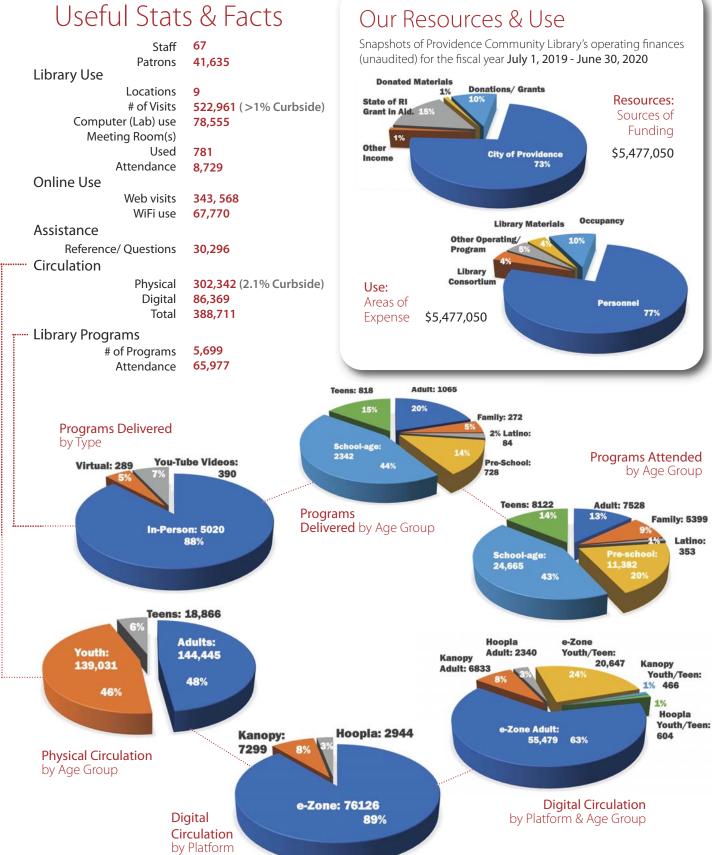
















Signs of Generosity

None of the many resources, programs and activities shown in this Annual Report would have been possible without the help of all our supporters. Here is just a small sampling of its meaning, with our sincere gratitude for all that you do!



"I give to PCL because libraries, especially libraries like the Providence Community Library, are the soul of the community, uniting and enlivening us. We need and appreciate it now more than ever".

- Linda Kushner

Earlier this summer, our supporters responded to Providence Community Library's appeal to help support a reimagined Summer Reading Program. As a result of their incredible generosity, Providence Community Library was able to exceed its target of \$25,000. With the donations of \$28,829, we were able to make our innovative Passport to Summer Learning Takeaway Bags the big success of the summer!

- **8,000** Takeaway Bags were created and picked up
- 1,144 kids were able to benefit from the program
- 100% of their parents agreed that the program kept their kids reading and learning throughout summer
- The top 4 favorite Takeaway Bags included these themes:
 - 1. Space (80%)
 - 2. Nature (50%)
 - 3. Music (40%)
 - 4. Ocean (40%)



"I give to PCL because it provides key services to our community with a big loving heart. The warmth and generosity of its staff, the wide open doors, and the world of resources inside the buildings are all amazing resources for our city. I'm not sure where Providence would be without it."

- Avital Chatto

A Legacy for the Library

Providence Community Library would like to thank our distinguished **Legacy Society 2009** members for including us in their estate plans. Your gifts will ensure Providence Community Library is enjoyed for generations to come. To learn more about the Legacy Society 2009 please call 401.467.2700 x1605 or LegacySociety2009@provcomlib.org.



With Gratitude...

Ellen Schwartz - PCL Board of Directors (Treasurer 2009 – 2020)

One of our original Four Founders, Ellen helped with the initial operating agreement with the City to establish Providence Community Library in 2009. For the subsequent eleven years, Ellen spent an average of 20 hours a week, working in tandem with COO Sue Gibbs, creating and balancing budgets, preparing for the annual Audit, State report, and tax returns. Ellen's financial skills also helped us apply for several significant grants to improve library buildings. In addition to Board Treasurer, Ellen has attended countless library programs. She has always found time to drop in and wish well retiring staff members and deliver cupcakes on Staff Appreciation Day. As a dedicated volunteer ESL tutor, Ellen has attended all our GED graduations, as proud of the new graduates as their own families.

Ellen, thank you for everything you have done for Providence Community Library!

\$3,000,000 +

City Of Providence

\$500,000 +

State of Rhode Island

\$100,000+

United Way of Rhode Island

\$50,000+

CDBG grants thru City of Providence Dept of Planning and Development

\$20,000 +

FabNewport Mabel T. Woolley Trust

\$10,000 +

Elms Family Fund House Fiscal Office

IUI

June Rockwell Levy Foundation Linda and Harold Kushner

Prescott Knight Trust

Providence Journal Charitable

Legacy Fund

Rhode Island House of Representatives

Rhode Island Senate

Russell Church

The Rhode Island Foundation

Anonymous

\$5,000 +

Deborah Venator Kathryn Fisler and Shriram Krishnamurthi Severus Foundation Stalwart Productions

\$2,000 +

American Library Association

Andrea Sarokin Cheryl Space

Elizabeth Perkins

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Suzanne and Terrence Murray

Rebecca Preston

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Frederick Roses

Peter Scheidler

Deborah Schimberg

bebolair sellimberg

John Schlinke and Carol Lasch

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Colgate Searle

Jennifer Van Reet

Mary Wall

Neighborhood Health Plan of

Rhode Island

\$250 +

David Abbott

Tony Aquilar

Suzanne Barksdale

Jean Boulger

Richard and Inge Chafee

Mary Clark

Joan Dagle

Jane A Desforges

Betsy Dietrich

Ann Dodge

Justine Dunlap

Lynne Ende

Barbara Feldman

Deborah Furia

Susan Glogovac

Vartan Gregorian

Daniel Grombacher

Dan and Sharon Hendriksen

Loring Holden

Mary and Bill Hollinshead

Betty Jaffe

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Kenneth & Michelle Wong

Connie Worthington and Terry Tullis

Henary Yan

Sam and Lauren Zurier Wrap for a cause at Boscov's Capital City Community Centers, Inc.

RI State Employees Charitable Appeal (7)

Community Health Charities

Asociación Ecuatoriana De Rhode Island

Anonymous (8)

\$50+

Virginia Adams William Aldrich Paul Alexander Samantha Andersen Eric Anderson Eva Anderson

Mikaila Arthur Yamil Baez Leslie Baker Alexander Balsley Suzanne Barrett

Patricia Becker

Aurelie Bergugnat

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Cathleen Blanchette Stefanie Blankenship Herman Brewster Robert Bright

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Melissa Buttaro Annie Cappuccino Janet Caretti Barbara Carpenter Deborah Carr

Thomas and Susan Chartier

Kenneth Chay Joanna Ciliberto Kim and Stephen Clark Roger and Beverly Clark

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\$50+

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Katherine Parsons and Darren Griffis

Michelle Grove Mark Guyer

Megan and Ryan Haggarty

Andrew Hall

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Judy and Stephen Jagolinzer

Janet Katz Claire Kearney Gabor Keitner William & Linna Kite Caroline Kory

Janet Kovach-Fuentes

Ken Kozlowski Ron Laffey Donna Lancaster Joseph Landry Matthew Lawrence Michelle Le Brun Rebecca Lebeau Evelyn Lincoln

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\$50+

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open access:



the **last word**(s):

Comments from our patrons and partners about PCL and more access...

- "The public libraries are part of what makes our city great .. adults and students need a place to study and to use the computers and educational resources."
 - Michelle Sullivan, Supporter and petition signatory
- "Ive started seeing benefits from adult courses on digital tools/platforms from PCL and there needs to be more of them!
 - Erin Read, Supporter and petition signatory
- "My children got great starts at the libraries, We need longer hours...so kids can have constructive outlets.

 TyEisha Rivera, Supporter and petition signatory
- "I currently partner with PCL to provide an early childhood music program.

 More hours open at the Library would mean greater access for young children and their adults to a program like mine."

 Karen Isenberg, Program Partner
- "I don't have anything to do on the weekends. I wish this [library] was open then so I could take my little brother."
 - Matthew Sucuqui, Young Voices & PVD Young Makers
- "Providence Community Library is a dynamic partner. They .. are always looking to make good on their mission to serve patrons." - Steve Heath, Executive Director, FabNewport
- " It's amazing that we have an utterly free resource in Providence Community Library that not only gives patrons access to books and computers but is also a hub for the growing and evolving creative culture of our city."

- Walker Mettling, Artist, Providence Comics Consortium

More public comments can be found online at:

www.ipetitions.com/petition/mayor-elorza-we-need-more-library-hours The petition formed part of the *2019 More Hours* advocacy campaign.







